

Link: <https://help.nuvo.solutions/docs/driveri-portal-user-roles/> Last Updated: February 25th, 2022

There are seven available types of standard roles for Driveri users in the portal. The seven roles include:

- Tenant Safety Manager
- Tenant Super User
- Safety Coordinator 1
- Safety Coordinator 2
- Auditor
- Operations Coordinator
- Installer

Role	Description
Tenant Safety Manager	<p>A Tenant Safety manager can manage drivers, coach drivers, and generally have access to all safety-related data relating to the Driveri® system. Below are the activities that a Safety Manager User can perform:</p> <ul style="list-style-type: none"> - Add, update or delete Drivers, Vehicles, etc. - Associate Devices to Vehicles when a device is installed - View GreenZone® score of the fleet, most frequent alerts, drivers with highest and lowest GreenZone score - View alerts and alert videos generated by drivers - Share or un-share an alert with the driver - Request an alert video - Reject an alert - Convert alerts to DriverStar or Neutral event - Request non-alert videos available on vehicle - Add comments against an alert to be viewed by the driver - View driving statistics and frequent alerts of individual drivers - Manage Coaching Sessions - Add or view notes in the Device Summary page for any device - Add, modify, and manage the Driver Groups
Tenant Super User	<p>The Tenant Super User is likely the owner of the user account. This user can perform all actions that allowed for a customer in the Portal. The user can do everything that a Tenant Safety Manager performs. In addition, Tenant Super User can also perform the following actions:</p> <ul style="list-style-type: none"> - Create or edit all seven types of users - Modify configurations for Alerts, App Settings, and Camera Settings - Create/edit custom roles
Safety Coordinator 1	<p>Users with this role can perform all functions that a Tenant Safety Manager can perform, except for the following:</p> <ul style="list-style-type: none"> - Reject an alert or convert an alert - Create/edit Driver Groups - Download and share any video with third parties

Role	Description
Safety Coordinator 2	<p>Users with this role can perform all functions that a Safety Coordinator 1 can perform, in addition to the following:</p> <ul style="list-style-type: none">- Create and edit other users with the roles of Safety Coordinator 2, Safety Coordinator 1, and Operations Coordinator- Create Driver Groups and manage Driver memberships in these groups- Request and share full or trimmed Alert and Event Access videos- View Fleet configurations
Auditor	<p>Users with this role can view, request, and share alerts/videos as well as view alert-related statistics. Only Tenant Super User and Tenant Safety Manager roles can add users to the Auditor role. The Auditor role can perform the following tasks:</p> <ul style="list-style-type: none">- Request/Download Trimmed Videos- Share Videos with Third Parties- Request Event Access Videos- Request and View Alerts and Alert Videos- View Driving Statistics
Operations Coordinator	<p>Users with this role can manage the following operational aspects of the Fleet:</p> <ul style="list-style-type: none">- Fleet Admin tab in Dashboard- Driver Assignments- The accessible features of Provisioning and Configurations are the following: Device Summary, Create new Drivers and edit Driver Information, Create new Vehicles and edit Vehicle Information, Associate or disassociate Vehicles/Drivers/Devices, Read-only access to Manage Groups and add or remove driver from Manage Drivers- Vehicle Locator- Login and access Driveri Installer App (cannot login to Driveri App)
Installer	<p>An Installer is the field engineer responsible for device installation in the vehicles. Users with this role can associate devices to vehicles when a device is installed.</p>