


Alerts and **SMS Messaging** features allow you to send notifications (automatic or manual) to drivers. If no driver is **assigned to a vehicle**, you can instead use the contact information assigned to the vehicle. If contact information is entered for a driver AND a vehicle, the info of an assigned driver overrides vehicle contact info.



Note. SMS recipients who reply “STOP” will be denoted in the grid as having a Blocked Phone Number (🚫 icon). In order to remove a stop request, **contact Support**.

EXAMPLE

Company XYZ does user driver assignment for vehicles. Add contact information for the vehicle so that any alerts configured to be sent to the “driver” will be delivered to the assumed vehicle operator, despite not having an official driver assigned.


► **To edit vehicle contact info:**

1. From the portal, hover over the **Account** menu, click **Manage Vehicles**, and click **Update contact info for vehicle alerts**.

The Manage Vehicles Contact Info page opens in a new browser tab.

1. From the Vehicle List grid, locate a vehicle you want to modify. In the Phone /SMS or Email Address column for the vehicle, click the value (e.g., “not set”).
2. Enter a value in the editable cell, and click **OK**.

Vehicle List						
This information will be used for alert settings unless a driver overrides it. Click on values in the table to edit.						
Blocked Phone Numbers: <input type="checkbox"/> Vehicle Group: - ALL GROUPS - Search: <input type="text"/> * for wildcard <input type="button" value="filter"/>						
Page: 1-25 / 26-50 / 51-75 / 76-100 / 101-123						Show All 123: <input type="checkbox"/>
Vehicle	VIN	Phone / SMS	Email Address	Preference	Reported	
Corn Altima	Vb90568693	not set	not set	<input type="checkbox"/> Email <input type="checkbox"/> SMS	58 minutes ago	
Flatbed-31	5FNRL384878031208	555-315-3843	not set	<input type="checkbox"/> Email <input type="checkbox"/> SMS	2 hours ago	



Note. In lieu of using this web interface to register a phone number to a vehicle, see **Query Services** to use SMS messaging for phone number registration.

1. In the Preference column for the vehicle, select the **Email** and/or the **SMS** check box(es) to indicate how

the vehicle owner prefers to receive notifications.

