Report Distribution and Alert Escalation

Link: https://help.nuvo.solutions/docs/about-hierarchies/using-hierarchies-with-alerts/ Last Updated: February 11th, 2016

In addition to managing user access and vehicle groupings, hierarchies also help manage distribution of information across all of the divisions, branches, and separate business units operating under an organizational umbrella. Hierarchies allow you to easily schedule reports/alerts to automatically run for the appropriate vehicles and be delivered to the appropriate individuals, including automatic escalation of violation alerts.

Create new Idle Time Alert	
Vehicle	Division •
Alert Subject	IDLE ALERT
Addresses	Alert email address
Notify Driver	15 min note: to <u>current driver</u> or the <u>contact info</u> for the vehicle
In-Cab Notify	● None ○ Buzzer ○ Light ○ Output1
Idle Limit Minutes a vehicle must be idling before an alert is triggered	✓ 45 min.base Division
	✓ 30 min.1st e.g.East
	✓ 25 min.2nd e.g.Tempe
	✓ 15 min.3rd e.g.NE
	Alert will be sent once after this limit and not repeated

In order to use hierarchies for report distribution and alert escalation, you must set up the appropriate hierarchy-based attributes.

Center