## How Many Videos Can I Upload?



Ray Kosick

Link: https://help.nuvo.solutions/deep-dive/how-many-videos-can-i-upload/ Last Updated: May 22nd, 2020

#### QUESTION:

I noticed that I was unable to upload a video due to a quota being reached. What does this mean?

#### Account Quota

Your account has a limited number of video upload requests that can be made within a given month, referred to as your Video Request Quota. The quota is directly related to the number of camera devices registered/assigned to your account: for 1 device there are 10 available requests per month. For example, if your account has 25 devices then your quota is 250 video requests per month.

#### **Viewing Your Quota Balance**

You can view the number of videos that you have uploaded vs. your allotted monthly video upload quota when creating new requests.

### GPSINSIGHT.

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Once 80% of your monthly quota is used, the Dashboard will indicate the likelihood of exceeding the budget with color-coding. At this time it may be possible to retrieve emergency requests after your account quota for the current month has been exceeded, however, it is not guaranteed.

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**Note.** Any unused quota balance from the previous month will not be carried forward.

### GPSINSIGHT\*

	< Create a New Request	
2 2	Video Request Quota ×	Video request quota for this month exceeded
Â	20/20	Video request has been disabled because your monthly quota of 20 videos is utilized. You can request videos in the next month.
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The following conditions contribute to the upload count:

- Each minute of video uploaded via Event Access is counted as 1.
- Alert Video that was not automatically uploaded but requested via the Dashboard is counted as 1.
- Requests made through the GPS Portal are counted as 1.